

## RUNNING RECORD

24-INP-92989	Title: AMH/Edmonton Zone/Edmonton-improper disclosure	
Key Contacts	Name & Title	Phone
Privacy Advisor	Brittany	
Reported by	Cathy Aspen – AMH Director	
Respondent		
Responsible Manager		
HR Advisor		
Date	Record of Activities	
June 19 2024	<p>My team is the lead for rolling out a third party platform called My Recovery Plan. The vendor is from BC and we have been working closely with Helena Huynh to ensure all privacy measures are met through a PIA.</p> <p>This platform is being rolled out to bed-based addiction treatment providers in Alberta. We have both contracted service providers and AHS sites using this platform. Its an online platform that includes an assessment and a dashboard for viewing data. Each contracted service provider and AHS site have their own portal.</p> <p>During a meeting late last week with one of our contracted service providers it was discovered that names of non-staff were appearing on their dashboard. Upon closer examination it was determined the names were of AHS staff. The AHS staff do not work at this contracted service providers and should not be listed. It has been checked and the AHS staff do not have access to the contracted service provider's portal.</p> <p>We have notified the vendor and they are looking into what is causing this issue.</p> <p>Helena recommended we submit as a potential privacy breach.</p> <hr/> <p><b>From:</b> Brittany Groebmair &lt;Brittany.Groebmair@albertahealthservices.ca&gt;  <b>Sent:</b> Wednesday, June 19, 2024 4:14 PM  <b>To:</b> Cathy Aspen &lt;Cathy.Aspen@albertahealthservices.ca&gt;  <b>Subject:</b> RE: 24-INP-92989 Potential Privacy Breach</p> <p>Hi Cathy,</p> <p>Thank you for reporting this matter to Privacy. Has the vendor determined what caused the issue, and has it been resolved? Just to confirm, other than names of other (AHS) users, no other AHS information (i.e. patient health information) is accessible?</p> <p>Looking forward to discussing further.</p> <p>Thank you,</p> <p>Brittany</p> <p><b>Brittany Groebmair</b>  Privacy Advisor, Legal &amp; Privacy</p>	

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	<p> <b>From:</b> Cathy Aspen &lt;Cathy.Aspen@albertahealthservices.ca&gt;  <b>Sent:</b> Wednesday, June 19, 2024 5:28 PM  <b>To:</b> Brittany Groebmair &lt;Brittany.Groebmair@albertahealthservices.ca&gt;  <b>Subject:</b> RE: 24-INP-92989 Potential Privacy Breach </p> <p>Hi Brittney,</p> <p>The issue has been identified and fixed.</p> <p>A summary from the vendor is attached. They have confirmed no client information was shared.</p> <p>Cathy</p> <p> <b>Cathy Aspen, M.Sc. (<a href="#">she/her</a>)</b>  Interim Director, Practice Supports &amp; Provincial Partnerships  Alberta Health Services, Provincial Addiction &amp; Mental Health  780-809-2957 </p> <hr/> <p> <b>From:</b> Brittany Groebmair &lt;Brittany.Groebmair@albertahealthservices.ca&gt;  <b>Sent:</b> Thursday, June 20, 2024 8:27 AM  <b>To:</b> 'Cathy Aspen' &lt;Cathy.Aspen@albertahealthservices.ca&gt;  <b>Subject:</b> RE: 24-INP-92989 Potential Privacy Breach </p> <p>Thanks Cathy! Considering that all has been resolved and there has been no breach of client information, I have no outstanding concerns from a Privacy perspective and will be closing the file.</p> <p>Take care,</p> <p>Brittany</p> <p> <b>Brittany Groebmair</b>  Privacy Advisor, Legal &amp; Privacy  Alberta Health Services </p>

**RUNNING RECORD**

24-INP-92989	Title: AMH/Edmonton Zone/Edmonton-improper disclosure
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Date	Record of Activities

**From:** Cathy Aspen  
**Sent:** Tue, 18 Jun 2024 15:03:30 +0000  
**To:** Privacy  
**Cc:** Tuxephoni Winsor  
**Subject:** 24-INP-92989 Potential Privacy Breach

Hello,

My team is the lead for rolling out a third party platform called My Recovery Plan. The vendor is from BC and we have been working closely with Helena Huynh to ensure all privacy measures are met through a PIA.

This platform is being rolled out to bed-based addiction treatment providers in Alberta. We have both contracted service providers and AHS sites using this platform. Its an online platform that includes an assessment and a dashboard for viewing data. Each contracted service provider and AHS site have their own portal.

During a meeting late last week with one of our contracted service providers it was discovered that names of non-staff were appearing on their dashboard. Upon closer examination it was determined the names were of AHS staff. The AHS staff do not work at this contracted service providers and should not be listed. It has been checked and the AHS staff do not have access to the contracted service provider's portal.

We have notified the vendor and they are looking into what is causing this issue.

Helena recommended we submit as a potential privacy breach.

Regards, Cathy

**Cathy Aspen, M.Sc. ([she/her](#))**

Interim Director, Practice Supports & Provincial Partnerships  
Alberta Health Services, Provincial Addiction & Mental Health  
Edmonton, AB  
Teams: 780-809-2957  
Cell: 587-372-0177  
[Cathy.Aspen@ahs.ca](mailto:Cathy.Aspen@ahs.ca)

**<ᑭᓐᓃᒃᑦᑕᓐᓇᓂᓄᓐᓴᓐ** (Amiskwacîwâskahikan) - *I respectfully acknowledge that we are located on Treaty 6 territory, a traditional gathering place for diverse Indigenous peoples including the Cree, Blackfoot, Métis, Nakota Sioux, Iroquois, Dene, Ojibway/ Saulteaux/Anishinaabe, Inuit, and many others whose histories, languages, and cultures continue to influence our vibrant community.*

Tahto Awâsis Meyewiwin (*Every Child Matters*)

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# Client Data Removed from MRP

Below are the dates Recovery Alberta received requests for removing client's data from My Recovery Plan. All requests received have been completed. Last Door Recovery Society confirms after each request that the client's data is no longer accessible in My Recovery Plan.

Date Requested	Complete
July 12, 2022	Completed
September 12, 2022	Completed
February 13, 2023	Completed
May 26, 2023	Completed
May 26, 2023	Completed
June 14, 2023	Completed
June 9, 2023	Completed
July 21, 2023	Completed
July 31, 2023	Completed
August 14, 2023	Completed
August 17, 2023	Completed
August 23, 2023	Completed
September 1, 2023	Completed
September 7, 2023	Completed
October 23, 2023	Completed
November 7, 2023	Completed
November 2, 2023	Completed
January 8, 2024	Completed
January 8, 2024	Completed
January 8, 2024	Completed
January 8, 2024	Completed
January 8, 2024	Completed
January 9, 2024	Completed
January 9, 2024	Completed
February 8, 2024	Completed
March 19, 2024	Completed
May 28, 2024	Completed
June 3, 2024	Completed
June 3, 2024	Completed
June 11, 2024	Completed
August 9, 2024	Completed
September 10, 2024	Completed
October 9, 2024	Completed
October 16, 2024	Completed

Date Requested	Complete
October 16, 2024	Completed
October 28, 2024	Completed
November 5, 2024	Completed
November 7, 2024	Completed
December 9, 2024	Completed
January 2, 2025	Completed

Updated: January 2025